

Advocate at Home

Delivery Guidelines for Pediatric Equipment

Effective February 4, 2014

Oxygen

- Prefer 24-hour notice
- Same-day service supported

Apnea Monitors

- Minimum 24-hour notice
- By appointment only between 9 am – 3 pm on weekdays
- No weekends or holidays

Pulse Oximetry Only

- Minimum 24-hour notice
- By appointment only between 9 am – 3 pm on weekdays
- No weekends or holidays

Pneumograms

- Only where established intercompany contract exists
- Minimum 24-hour notice
- By appointment only between 9 am – 3 pm on weekdays
- No weekends or holidays

Nebulizers

- Same-day delivery if complete referral is received by 5 pm
- Referral received after 5 pm, delivery next day

Phototherapy

- 3 bilirubin levels required
- Same-day delivery with all qualifying testing and complete referral is received by 5 pm
- Referral received after 5 pm, delivery next day

Complex Pediatrics

- Tracheostomy and/or multiple equipment next day by appointment between 9 am – 3 pm

All Other Equipment

- 24-hour notice required
- Next day appointments between 9 am – 3 pm

To Learn More

To learn more or to make a referral, call **1.800.564.2025**.