

# Advanced Care at Home Program

The Advocate Aurora Advanced Care at Home program helps physicians manage their most challenging patients right in their homes. The team brings patient-centered, interdisciplinary, advanced primary care to the patient, offering:

- Palliative focus with aggressive symptom management
- Advance care planning and establishment of treatment goals
- Medication management
- Coordination of health care services
- Social determinants of health and behavioral counseling

## Program in action

The Advanced Care at Home team is led by advanced practice clinicians (APCs), who can either:

- Partner with the physician to provide additional services as part of the office team
- OR**
- Work with the physician to transition the patient to the Advanced Care at Home team for ongoing medical management services and longitudinal care planning

The APC-led team plans its visit frequency based on the patient's acuity, and the program length is dependent on the patient's status, ie., short-term recovery versus long-term transition to hospice. The APC coordinates with the PCP and specialists to develop the chronic care management plan. For ease of communication, the care plan and all notes are documented in Epic and the APC can be easily contacted through secure chat.

## Patient Qualifications

Patients must have a qualifying insurance and have either an Advocate Aurora Health medical group or aligned PCP or specialist.

### Program quality impact and financial impact

- Decrease in hospital admissions by 43%
- Decrease in hospital days by 57%
- Decrease in ED visits by 62%
- Close HCC gaps with a 90% capture rate
- Complete ACP conversions 90% of the time

## To make a referral

Enter an order in Epic – Service to Advanced Care at Home and chose one of the following:

- Palliative care at home** - management of uncontrolled symptoms to relieve pain and discomfort from a serious illness and optimize quality of life
- Complex care management at home** - management of uncontrolled conditions or symptoms that have led to 3 or more hospital admissions in the last 6 months
- Physicians at home** - program assumes primary care for ongoing medical management in the home (***Can only be ordered by PCP and their care managers***)

## Questions? Please call:

Illinois: 630-571-8990

Wisconsin: 414-328-4580 (*Only available in the Greater Milwaukee Service Area June 2021*)